

Personal Data Protection and Cookie Management Policy of the Ecocert Sourcing Platform

Last updated on 09/24/2026

ECOCERT undertakes to ensure that the personal data it may collect in connection with the use of the Ecocert Sourcing Platform (hereinafter the "Platform") is processed in compliance with the applicable regulations on personal data protection, and in particular with the General Data Protection Regulation ("GDPR") and the French Data Protection Act (*Loi Informatique et Libertés*).

ECOCERT may amend this policy to reflect developments in the Platform, the processing activities implemented or the applicable regulations.

PREAMBLE

This personal data protection and cookie management policy is intended to describe:

- the types of personal data that ECOCERT may collect when accessing and using the Platform;
- the purposes of the processing activities carried out and their legal bases;
- the recipients and any transfers of personal data;
- the applicable retention periods;
- the conditions for the use of cookies and other trackers;
- the rights available to data subjects and the procedures for exercising them.

The Platform is made available by **ECOCERT GREENLIFE SAS**, a simplified limited liability company (société par actions simplifiée) with a share capital of EUR 50,000, whose registered office is located at Lieudit Lamothe Ouest, 32600 L'Isle Jourdain, registered with the Trade and Companies Register of Auch under number 509 534 095 (hereinafter "ECOCERT").

ECOCERT acts as data controller within the meaning of the GDPR for the personal data processing activities described in this policy.

This policy supplements the Terms and Conditions of Use of the Platform (hereinafter the "TCU"). Terms designated with a capital letter are defined in the TCU.

1/ TYPES OF PERSONAL DATA COLLECTED AND SOURCES

ECOCERT ensures that it only collects and processes data strictly necessary for the purposes pursued, namely:

- the identification, contact, authentication and connection data necessary for the creation, management and security of the User account (surname, first name; professional email address; position or job title; name of the company or organisation; professional telephone number, account identifier, etc.);
- the data relating to the use of the Platform, in particular searches carried out, saved preferences, interactions with the features offered, session duration, as well as technical and security logs.

This data is either provided directly by the User; or pre-existing data in ECOCERT's information systems, in particular the Client portals where applicable; or data provided by the company or organization to which the User is attached; or data transmitted by the authentication system used.

2/ PURPOSES AND LAWFULNESS OF PROCESSING

Personal data is processed in order to:

- create and manage User accounts;
- enable the use and improvement of the Platform;
- manage connection requests and requests for additional information;
- ensure the security of the Platform;
- communicate to Users information relating to the offers and services of the ECOCERT Group.

Personal data is processed on the following legal bases:

- performance of the TCU accepted by the User;
- pre-contractual measures taken at the User's request;
- ECOCERT's legitimate interest in ensuring the security, administration and improvement of the Platform.

3/ DATA RETENTION PERIOD

The data collected is retained for the entire period during which the account is active, then for a period of 24 months from its last use, in order to allow its reactivation if necessary.

At the end of this period, the data may be kept in intermediate archiving for a maximum period of five (5) years, where such retention is necessary to comply with a legal obligation or to establish, exercise or defend legal claims. Upon expiry of this period, the data is permanently deleted.

4/ RECIPIENTS OF PERSONAL DATA

Personal data may be accessible, within the limits of their respective responsibilities:

- to authorised ECOCERT staff;
- to ECOCERT Group entities involved in the administration, support or provision of the Platform;
- to technical service providers acting on behalf of ECOCERT, in particular for hosting, authentication, maintenance, messaging, notifications and audience measurement;
- to the Supplier concerned, when the user uses the "Contact Supplier" feature; the Supplier who receives the user's contact details determines, under its own responsibility, what action to take on the request. It acts as a separate data controller for the processing it subsequently carries out for its own purposes;
- to administrative or judicial authorities, where required by law.

5/ TRANSFERS OF DATA OUTSIDE THE EUROPEAN UNION

Some recipients or service providers may be located outside the European Union or the European Economic Area. In such cases, ECOCERT ensures that transfers are governed by a mechanism recognised by the applicable regulations, in particular:

- an adequacy decision of the European Commission;
- the standard contractual clauses adopted by the European Commission;
- or any other appropriate safeguard provided for by the GDPR.

6/ COOKIES AND OTHER TRACKERS

6.1 Strictly Necessary Cookies

The Platform uses cookies or tracking technologies that are necessary for its operation and security. These technologies are used in particular for: User authentication; maintaining login sessions; securing access to the Platform; managing access rights; remembering language preferences or other essential preferences; load balancing and the technical operation of the Platform; and recording consent choices, where applicable.

6.2 Other Cookies

ECOCERT uses tracking technologies to measure the Platform's audience, understand how it is used, identify navigation difficulties, and improve its performance and user experience.

In this context, the following information may be collected, with your consent where required: IP address, visitor identifier, date and time of connection, page viewed, browser, device, and language.

You may, at any time, accept, refuse or withdraw your consent to cookies that are not necessary for the operation of the Platform through the cookie management tool available on the Platform.

7/ YOUR RIGHTS REGARDING YOUR PERSONAL DATA

Subject to the conditions provided for by the regulations, data subjects have a right of access; a right of rectification; a right to erasure; a right to restriction of processing; a right to object; a right to data portability where applicable; the right to withdraw their consent at any time for processing based on it; and the right to give instructions regarding the fate of their data after their death.

These rights may be exercised with the Data Protection Officer:

- by email: personaldataFR@ecocert.com;
- by post to the following address:

ECOCERT

For the attention of the Data Protection Officer
Lieu-dit Lamothe Ouest
32600 L'Isle-Jourdain
France

If, after contacting ECOCERT, the data subject considers that their rights are not respected, they may lodge a complaint with the data protection authority, for instance the CNIL in France (*Commission nationale de l'informatique et des libertés*).